

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2015 TOTAL	OCT 2014	2014 TOTAL
JIFs RECEIVED	52	49	76	86	76	77	70	68	71	63			688	83	840
JIFs RESPONDED TO	37	53	77	91	73	76	83	63	56	75			684	90	845
Non-Jurisdictional	19	39	58	52	60	53	62	45	41	55			484	74	603
Jurisdictional	10	6	11	26	7	16	14	12	10	12			124	11	160
Variance	3	3	2	3	4	1	4	1	2	4			27	1	33
General Information	4	4	2	5	0	2	1	2	1	2			23	3	24
Potential Violation	1	1	4	5	2	4	2	3	2	2			26	1	25
AVERAGE RESPONSE TIME (in days)	19	21	18	18	17	17	18	16	14	16			17	16	16

TELEPHONE CALLS	245	206	278	345	389	365	432	392	361	361			3374	337	3744
WALK-INS	11	9	7	13	14	13	15	11	16	11			120	15	186
WRITE INS/SITE VISITS	0	2	1	3	3	3	1	0	6	2			21	2	31
OTHER AGENCIES	17	20	21	24	31	34	35	28	25	29			264	24	297
FOIL REQUESTS RECEIVED	13	9	19	13	12	13	21	17	25	21			163	25	232